

To all our Customers, Agents, Distributors and Suppliers

CoronaVirus COVID-19 Emergency Status - Decree of the Prime Minister dtd March 11th 2020

Suspension of all activities

Dear all,

Following the Decree of the Prime Minister dtd March 11th, 2020, in order to preserve the health and safety of our employees and all external staff, we communicate that Ecopolifix SRL will suspend all working activities starting **from Wednesday March 18th, 2020 until Wednesday March 25th, 2020** for both the production sites of Riese Pio X and Tezze sul Brenta.

Therefore, due to the health emergency and the measures adopted by the authorities, which undoubtedly consists in Force Majeure, releasing us from our obligations, starting from March 18 we will be unable to manufacture and provide all Thermosetting and Thermoplastic supplies coming from our factories in Riese Pio X and Tezze sul Brenta.

For the customers that have confirmed deliveries of our material dated later than 17th of March we regret to inform you that, for the above-mentioned reasons, we will not be able to make delivery as scheduled to you. You will be informed about new delivery dates as soon as possible. In the past days we have been working around the clock to try and allocate additional safety stocks on different locations throughout Europe, thus trying to ensure that our customers will have certain access to our products through our distributors or our Group companies also during the time of closure.

The Management reserves the right to extend the period of closure if necessary and/or required by Authorities. We will keep you informed about the resumption of our operations in accordance with the current and future measures adopted by the Authorities in order to contain and prevent the current health emergency and we invite you to get in contact with us for any further clarification .

Our operations on Monday 16th of March and Tuesday 17th of March will continue normally and you can get in contact with us through your standard contact persons.

In the period of envisaged closure, we will be available for you through specially dedicated communication channels. Please contact us on the following contact details:

- **Mobile number:** 0039 334 631 0929

Email: Vendite@ecopolifix.it

We are sure of your full understanding in this difficult period for all of us.

Naturally we are doing our utmost to prevent any deviations from our high standard service and are preparing to re-establish such well accustomed service for the time when coronavirus disease (COVID-19) is receding and the current, strict, prevention measures are being loosened.

For any and all questions we remain available and are looking forward to solving upcoming challenges together and to expanding our cooperation in future.

Sincerely,

Ecopolifix Management Board.

