

Riese Pio X, March 25<sup>th</sup>, 2020

**To all our Customers, Agents, Distributors and Suppliers**

## **CoronaVirus COVID-19 Emergency Status - Update**

### **Resumption of operations**

Dear all,

Following last Italian Decree of the Prime Minister dtd March 23rd, 2020, additional restrictions have been introduced, accompanied by a list of industrial activities that are exempt and authorized to continue working.

Industrial activity of Ecopolifix is part of the exceptions, consequently we will resume our activities starting March 26<sup>th</sup>, as previously planned.

However, until April 3<sup>rd</sup>, 2020 (last DPCM expire date) our activities will take place in a reduced form, considering both the physical presence of the staff in the company as well as overall working hours and production shifts.

We will be pleased to receive your orders and requests during this period. However, the situation with the suppliers across the Europe and transport companies changes daily, consequently we kindly ask you to consider that some delays in deliveries and longer waiting time may occur, as well as the processing of your requests.

Furthermore, we are daily monitoring the situation regarding the spread of the coronavirus (COVID-19) and implementing all necessary measures while ensuring as much as possible normal flow of our operations. At the same time, health and safety of our employees and other stakeholders remains our primary concern.

We are constantly committed in maintaining appropriate hygiene standards in offices, common areas and production facilities. With the aim of reducing physical contact, we have enabled our employees to work from home, where possible. We also prepared additional guidelines and measures for external staff and truck drivers. Our high level of hygiene standards is a prerequisite for cooperation also for all the transportation companies we work with.

We hope that above mentioned measures will not affect our communication, delivery and efficiency of business operations. We believe that together we will overcome the difficulties and build even stronger foundation for the time when the situation will return to normal.

Sincerely,

Ecopolifix Management Board.

A handwritten signature in blue ink, appearing to be a stylized name or initials.